How to Assess & Improve Your Multicloud Maturity

A Cloud Center of Excellence (CCoE) is made up of three core areas of excellence: cloud financial management, cloud operations, and cloud security compliance. Owners of these areas of excellence must drive consistency and best practices across the organization, and help move the company through the four phases of cloud maturity.

Building a Successful Cloud Center of Excellence

CloudHealth has defined best practices for each phase:

**Visibility**
- Gain visibility into your multicloud cost, usage, performance, configuration, and security data
- Analyze metrics by business unit, team, department, application, or project for better business context
- With increased visibility, you can predict and forecast future costs, identify security vulnerabilities, and maintain consistent infrastructure

**Optimization**
- Identify ways to become more efficient without sacrificing agility or reducing developer productivity
- Incentivize teams to optimize by increasing awareness and accountability related to cost, configuration efficiency, and security practices
- Document best practices to educate others and maintain optimization in the future

**Governance & Automation**
- Build policies to keep infrastructure at its ideal state and monitor when drift occurs
- Set up alerts to notify you when infrastructure is out of compliance or has ‘drifted’ so you can take remediation action
- Automate response and remediation policies to free up time for critical employee tasks, starting slow at first and then ramping up automation over time

**Business Integration**
- Learn and understand how your cloud strategy drives business transformation and impacts corporate goals
- Integrate your cloud strategy with business operation systems, contribute to top-line business initiatives, and align cloud and business metrics to further your cloud ROI
- Not just numbers and systems, successful business integration focuses on cross-functional collaboration among company stakeholders

To learn more about the cloud maturity model, check out our whitepaper “Benchmark Your Cloud Maturity: A Framework for Best Practices” here. The whitepaper goes in-depth into each phase of the maturity model and offers best practices, example KPIs for tracking success, key takeaways, and more.